

Famatel, S.A. is a company dedicated to designing, producing, and selling low voltage electrical materials and accessories, boxes, cable trunking and securing materials, for distributors and wholesalers of electrical material.

The quality of its products and service are the result of market requirements and those established by Famatel for its products.

Optimisation is our main goal; adapting to the clients' needs and continually growing. A commitment to quality that must be constantly increased, as market requirements evolve, and make us use prevention in the process from the moment an order enters the Sales Department, until the final use of the product by the client, to avoid any fault. So that the quality, delivery time and price of our products and services are satisfactory for our clients. Our Quality Management System is based on the UNE-EN ISO 9001: 2015 standard.

The Quality Department is not solely responsible for improving this Policy and Famatel's Quality System; the company's entire workforce is involved, as well as suppliers and subcontractors. For this purpose, Management is committed to lead a continuous improvement of the system.

Internal audits on the Quality System will be carried out to ensure compliance with the Policy, the Objectives defined by Management and commitment to comply with the client's as well as legal and regulatory requirements.

Famatel, S.A.'s workforce is the company's most important asset; therefore, employees are given theoretical and practical training to comply with the Quality Policy. They will also be informed of the company's different activities regarding the improvement of this Policy.

Within their scope of action, the managers of the different areas are obliged to apply the Quality Management System, make it effective, and ensure its consistent application and upholding.

All the concepts and needs in this area are coordinated by the Quality Management System, described in detail in the Quality Management Manual.

“QUALITY IS A PRIORITY AND IT IS EVERYONE'S JOB “

Carlos Latre
CEO of FAMATEL, S.A.